

High Bridge Public School District Pathway to Resolution / Chain of Command



This document is designed to offer you the most effective path to resolving issues you may encounter with your child's education. Please follow these important steps in our staff hierarchy to ensure your concern is handled properly and efficiently.

On matters involving instruction at your child's school:

1. Classroom Teacher
2. Case Manager if your child has an IEP (Individualized Education Program)
3. Principal
4. Superintendent

On matters involving student discipline at your child's school:

1. Classroom Teacher
2. Case Manager if your child has an IEP (Individualized Education Program)
3. Principal
4. Superintendent

On matters involving student social, emotional, behavioral concerns:

1. Guidance Counselor
2. Case Manager if your child has an IEP (Individualized Education Program)
3. Principal
4. Superintendent

On matters involving IEP (Individualized Education Program) and Special Education services:

1. Case Manager
2. Director of Special Services
3. Principal
4. Superintendent

On matters involving facilities or buildings and grounds:

1. Principal
2. Superintendent

On matters involving athletics or extracurriculars:

1. Coach/Advisor
2. Athletic Director (Middle School)
3. Principal
4. Superintendent

On matters involving Parent Portal access:

1. Main Office Secretary
2. Teacher
3. Principal
4. Superintendent